



EAST AFRICAN CRUDE OIL PIPELINE

REQUEST FOR EXPRESSION OF INTEREST: PROVISION OF CATERING AND FACILITY MAINTENANCE SERVICES FOR EACOP FIELD OPERATIONS REFERENCE NO. 00000870

East African Crude Oil Pipeline (EACOP) LTD ("EACOP LTD") invites experienced and reputable companies or organizations to express their interest in the Provision of Catering and Facility Maintenance Services for EACOP Field Operations in Uganda.

The EACOP Project involves the construction and operation of an underground and cross-border pipeline to transport crude oil from Lake Albert area in Uganda to eastern coast of Tanzania for export to international markets. The pipeline will run from Kabaale, Hoima District in Uganda to the Chongoleani peninsula in Tanga, Tanzania. The length of the pipeline is 1,443 km, of which 296km will be in Uganda and 1,147 km in Tanzania. In Uganda the pipeline will traverse ten (10) districts and in Tanzania, eight (8) regions comprising of Kagera, Geita, Shinyanga, Tabora, Singida, Dodoma, Manyara and Tanga, 27 administrative District Councils, and 231 Villages.

BRIEF DESCRIPTION OF THE SCOPE OF THE SERVICES

EACOP LTD requires reliable, hygienic and high-quality catering services, as well as efficient and responsive facility maintenance services during the operational phase of the pipeline. Services will support EACOP-owned facilities across multiple sites in Uganda, including Pumping Station (PS) P51 in Hoima and PS2 in Sembabule.

CATERING SERVICES

The Contractor shall be responsible for providing comprehensive catering services, including:

Meal Services

- Daily provision of three main meals (breakfast, lunch, dinner) and two light snacks (mid-morning and afternoon).
- Meals must be nutritious, diverse and culturally appropriate, with options for vegetarian, halal and medically required diets (e.g., diabetic, low sodium).
- All food must be freshly prepared on-site or delivered in compliance with health and safety standards.

Special Event Catering

- Catering services for campaign work or special projects conducted along the pipeline route (on-call or mobile deployment as needed).
- Support for VIP visits, audits or stakeholder engagements (as requested).

Food Safety and Hygiene

- Adherence to international food safety standards (e.g., HACCP, ISO 22000).
- Daily cleaning and sanitization of kitchens, dining areas and food storage areas.
- Regular pest control and waste disposal in compliance with EACOP's environmental policies.

Staffing and Uniforms

- Professional kitchen and service staff (chefs, waiters, cleaners) with valid food handler certifications.
- All staff must wear appropriate uniforms and PPE as per health and safety requirements.

Equipment and Consumables

- Provision and maintenance of all required kitchen equipment, utensils, tableware and consumables (e.g., napkins, detergents).

FACILITY MAINTENANCE SERVICES

The Contractor shall provide complete facility management support, including:

Housekeeping and Janitorial Services

- Daily cleaning of offices, accommodations, ablution blocks, dining areas, corridors and recreational facilities.
- Periodic deep cleaning (weekly/monthly) of all high-use or sensitive areas.

Laundry Services

- Laundry collection, cleaning, ironing and delivery of personal staff clothing, bed linens, towels and uniforms.
- Use of eco-friendly detergents and water-saving equipment where possible.

Waste Management

- Segregation, collection and disposal of waste in compliance with EACOP's waste management protocols.
- Supply and maintenance of waste bins, recycling units and septic systems as applicable.

Grounds and Landscaping Maintenance

- Regular maintenance of lawns, gardens and open spaces within the facility premises.

- Pruning, watering, debris removal and pesticide application (if needed).

Minor Maintenance and Utilities Monitoring

- Routine maintenance and reporting on plumbing, lighting, minor repairs in residential and dining blocks.
- Monitoring and basic servicing of heating, ventilation and air conditioning (HVAC) systems, water tanks, and other utilities.

GENERAL REQUIREMENTS

- Demonstrated capacity to operate in remote and logistically challenging environments.
- Experience in oil & gas or industrial project catering and maintenance services.
- Compliance with EACOP health, safety, environmental and security (HSE&S) standards.
- Ability to mobilize resources quickly and maintain high-quality services throughout the contract duration.
- Employment of local staff and capacity-building plans.
- Mobilization and setup of facilities (kitchens, dining halls, workshops).
- Daily meal service logs and feedback reports.
- Monthly preventive maintenance schedules and performance reports.
- HSE reports, including food safety audits and facility maintenance logs.
- Incident and breakdown response reports.

MINIMUM REQUIREMENTS

Companies or local joint ventures expressing their interest are invited to document their request with:

- Brief description of experience in similar projects, expertise and capacity to deliver the required scope of services
- Details of similar projects or activities undertaken providing evidence of qualified and available team, knowledgeable of pipeline regions and track record of the above-listed experience.
- Certificate of Registration or Incorporation and Ownership details (attach copies).
- Appropriate licensing from relevant in-country authorities for the provision of the services.
- Proof of current registration with Uganda's National Supplier Database (NSD) maintained by the Petroleum Authority of Uganda.
- Compliance with the Petroleum (Refining, Conversion, Transmission and Midstream storage) (National content) Regulations, 2016 and Ugandan Company definition.
- Proof of registration with the Uganda Revenue Authority (URA) and Tax Clearance Certificate for the latest year available.
- Bank confirmation letter of financial capacity, including submission of audited financial accounts for the past three years.
- Proof of Anti-corruption, Anti-bribery, Compliance and Human Rights policies.
- Evidence of a Quality Health, Safety and Environment (QHSE) Management system, organization and process in compliance with applicable Local and Industry standards for similar works.

Companies, organizations or joint ventures which have the ability, capacity and resources to implement the activities listed above should express their interest by sending an Expression of Interest (EOI) via email, together with the above listed documents through an email to procurement.ug@eacop.com [max. email size 20MBs] on or before **17:00 hours East African Time (EAT), 17th October 2025**. Email subject shall be: **REQ-00000870 Provision of Catering and Facility Maintenance Services for EACOP Field Operations.**

NOTE: EACOP LTD will review and assess the documents provided by companies that have expressed interest in accordance with this EOI and conduct evaluations based on internal criteria to determine which companies, or local Joint ventures will be included in the list of pre-qualified companies or local Joint ventures. Only the pre-qualified companies, organizations or local Joint ventures will, after signing a Non-Disclosure Agreement (NDA), receive an invitation to bid as a continuation of the call for tender process. EACOP LTD reserves the right at its sole discretion to make the decision to select or reject a company or local Joint ventures and maintain its decision without having to give reasons to the company or local Joint ventures concerned.